Fraud Detection, Prevention and Investigation Workshop Report

4 – 9 Jan, 2017

Risalat Consultants International

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13.01.2017
Introduction

This report will summarize the three-day workshop on Fraud detection, prevention and investigation which took place in Club Meatball Function Room on the 4th 5th and 6th of January 2017.

The event was organized as a result of an open bidding process announced by Afghanistan United Nations Development Program (UNDP) for conducting of a three-day training workshop on the subject, which was awarded to Risalat Consultants International FZE.

Training Audience

The attendees of the workshop were cross-functional members of the senior staff at the UNDP Afghanistan. A total of 4 delegates were present throughout the three days of the workshop. The following table shows their names and job functions within the organization.

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<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Job title</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Mr. Noorullah Khyber</td>
<td>Finance Assistant</td>
</tr>
<tr>
<td>2</td>
<td>Mr. Abdul Ali Farahi</td>
<td>Finance Analyst</td>
</tr>
<tr>
<td>3</td>
<td>Mr. Ahmad Masoud Atayee</td>
<td>Finance Associate</td>
</tr>
<tr>
<td>4</td>
<td>Mr. Mohammad Ismail Hassanzai</td>
<td>Malaria Program M&amp;E Associate</td>
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The Delivery

The training was a Six days event which was conducted from the 4th to 9th of January 2017.

The session started with short introduction where the participants introduced themselves and the context of their work with relation with the workshop subject. This exercise was performed to understand what the attendees already know about Fraud as a concept so as to know the level of depth to go into during the next 3 days of the course.

In line with this, there were short quizzes during the course of the workshop to test the conceptual knowledge of the workshop subject. The purpose is to gauge the participants’ participation level and the depth of knowledge regarding the subject while attending the session.

Also, a daily feedback form and daily oral feedback sessions were held and all the comments were taken into account to adjust for the remainder of the workshop.

To increase engagement and understanding of the subjects covered, video illustrations were shown to the participants, and case studies of various context and backgrounds discussed in day 2 and 3 of the workshop. In total, we had covered case studies in USA, Singapore, China, India, Sub-Sahara Africa, and even home ground Kabul Afghanistan. This was to give the participants applied practical knowledge rather than textbook frameworks.

Main Topics Covered in the Workshop

The topics covered in the workshop matched the course outline provided to UNDP by Risalat prior to the workshop. Those topics were introduced in varied forms of presentations, videos, discussions, case studies, quiz and examples.

The training topics included, but were not limited to the following:

* Fraud in the global context
* Fraud and its impact on corporate reputation
* Whistle-blower programs and fraud prevention
* Fraud typologies
* Information and security threats
* Ethics and fraud control
* Regulatory response to fraud
* Statistical Overview of Fraud Problem
* Common Types of Fraud
* Who Commits Fraud?
* The Fraud Triangle
* The Fraud Diamond
Workshop Impact

It’s obvious that real impact of a learning program can be seen and felt in the long run, but there can be immediate changes which one can see after completion of the course. It was evident that the participants gained insightful knowledge of how different companies and countries deal with Fraud, and especially the specially prepared case study of Kabul Bank.

The participants were engaged, highly participative and very inquisitive about the economy of Singapore with regards to its legal structure and regulations to combat. They were open to share about the real problems faced in their organization and through our engaging brainstorming sessions, they were able to garner new ideas from existing case studies presentation and impromptu discussions, to bring back home to combat the fraud issues faced back at their workplaces.

Workshop Evaluation

It is a best practice at Risalat to conduct a comprehensive evaluation of the training programs in order to analyze the problems the trainees may be facing or the issues there may be causing hindrances in the successful execution of the workshop. It also helps improve the quality of future programs and deliver workshops that meet higher quality standards.

We believe in continuous improvement of our programs and an evaluation which benefits not only future program, but also current program. For this purpose a daily evaluation was conducted in order to identify any issues the trainees may be having which need to be resolved for the next days.

A summary of the responses for the end of the program comprehensive evaluation is provided below:
Some Workshop Photos